

Evaluation Form – Worship Experience

No matter how hard they try, pastors, church staff, and church members can't help but loose touch with how it feels to be a guest in their church. "A new set of eyes"- i.e. honest feedback from an outsider – can provide tremendous help. Thanks for giving your time & input to help these leaders make their Sunday morning experience more effective!

For each of the items below, try to evaluate whether this feature creates a positive impression... a negative impression... or no impression at all.

1. Building & Grounds – Are they well maintained, or do they indicate neglect?

2. Parking – Is there a sufficient number of spaces? Are they conveniently located? Did anyone offer to help you find your way?

3. Signage/Directions – Was it easy/difficult to “navigate” the campus and/or buildings? Were you able to find the entrance, restrooms, etc. (or was it necessary to ask someone?)

4. Greeters & Welcome – Did the greeters (if any) seem genuinely glad to see you? Did they take initiative (or were you forced to speak first?) Were they attentive & helpful to any special needs? Did someone other than a greeter take initiative to greet you?

5. Nursery/Classrooms – Was the nursery clean? Was there an odor? Was someone there (on time) to receive children?

6. Printed Materials/Bulletins – Were these readily available? Did they provide the kind of information a guest might need (service times, staff contact info., etc.)?

7. Fellowship/Spirit - Was it evident that “these people like to be with each other?”

8. Seating & Atmosphere – Was there enough room? Were the temp & lighting ok? Did the physical space make it easier to worship... or create a distraction?

9. Sound & Technical - Were you able to hear “without even thinking about it?” Did microphones, slides, video segments, etc. function smoothly or create a distraction?

10. Worship/Music Elements - Was it evident that the leaders were well prepared? Did they seem to be worshipping, or going through the motions? Did the level of quality enhance (or distract from) the worship experience? Did this segment of the service help you connect with God &/or prepare to hear from God?

11. Message – Was the speaker prepared? Was the message clearly Biblical (vs. his opinion?) Were you able to follow his train of thought & understand what he expected you to do? Did you feel you could trust him? Was it evident he had heard from God?

12. Other Elements – Were there any other parts/features of the service that merit special mention?

Make notes as appropriate during your visit. As soon as possible, use your notes to prepare a one-page report, and send to Joan Walker @ the CBA office. (We'll pass it along to the pastor/church.) Don't feel the need to be exhaustive. Simply jot down your impressions according to whichever "headings" you feel should be mentioned - (bullet points are fine.) Always lead off with the strongest elements, and recognize what the congregation is doing well. But don't neglect to report on what could be improved. The "blind spots" you point out may help a church represent Jesus more effectively next Sunday!